



# MASFAP Monitor

October 2023 Volume 2023, Issue 4

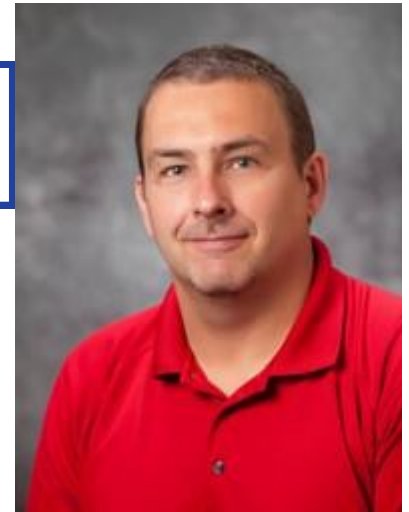


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## Tony's Testimony

**Tony Lubbers, MASFAP President  
Director of Financial Aid, University of Central  
Missouri**



Happy Fall MASFAP-land!!!

I hope everyone is enjoying the first signs of Fall: the weather is turning colder, leaves are turning color, the FAFSA filing date is turning from October 1 to sometime in December, the financial aid world is turning on its ear thanks to the "Better FAFSA"...so everything is "turning"!!!

Isn't this an exciting year to be alive? We're being forced to re-learn our job with this new FAFSA, new verification, new Professional Judgement guidelines, figuring out the student housing question, and so on. I'd also read that the **"Majority of Financial Aid Professionals Say They're Likely to Look for Other Employment Within a Year"** (NASFAA Article from 9/15/2023) where many financial aid professionals feel they are over-worked (48.7%) and underpaid (50.7%), and are likely to look for work elsewhere (55.7%). As I sit here pondering my words, preparing for a MASFAP Leadership Development advocacy trip to Washington, D.C., I realize that we should be approaching these changes with

excitement rather than with trepidation and a fear of the unknown.

It's important to realize that we are all in this together, and are very supportive of each other. While we have webinars, conferences, and other means of training, we cannot forget that we have friends and colleagues to whom we can turn for assistance, and maybe some encouragement. Please don't forget that you're not alone in the face of all these changes and challenges, and that we're here for each other.

With all of that being said, I truly am looking forward to what the future holds. Despite all of the changes with the new FAFSA, there are indications that more students should be eligible for the Pell Grant, that the amount of Pell per student is expected to

## Tony's Testimony, *Continued*

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increase, and verification “should” be easier since we will not have to collect as much from the student. While much of that remains to be seen, I choose to have faith that all of these changes will mean great things.

I look forward to seeing all of you at the conference. I am seeing lots of good things coming out of the planning for this event coming in a few weeks, and I think it will be one of our best yet! I appreciate all of you, because this association is nothing without its members, and keep your eye on the prize!

### Conference Charity—We Need YOU!

In keeping with conference tradition, we will hold a silent auction this year, with the proceeds going to a charity that has been chosen by the program committee. This year we will be raising funds for Rainbow House, which is an organization that operates as a children's emergency shelter and child advocacy center. The mission of Rainbow House is to keep children safe and to support families in crisis through prevention, assessment, and intervention in child abuse and neglect.

Please consider teaming up with your office to sponsor a themed basket or giving an item yourself. Rainbow House could really use backpacks for teens (no roller packs please, the schools don't allow them) and lunch boxes for our elementary age children. If you have questions or would like to sponsor a basket, please reach out to Anita Radcliffe [anita\\_radcliffe@wustl.edu](mailto:anita_radcliffe@wustl.edu).

We already have QR codes for monetary donations (Venmo and Square) we hope to have separate QR codes for “sponsoring” a lunchbox at \$20 and a backpack at \$35 by conference time—we keep you posted on that. For now please think about donating to this amazing charity at the conference, and consider donating a basket! ALL funds raised at our conference will go directly to this charity!



**Rainbow House**  
CHILDREN'S EMERGENCY SHELTER  
REGIONAL CHILD ADVOCACY CENTER

## BIG Turnout for the Conference!

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We cannot wait to see YOU  
November 6-8!

We have 270 registrations!

We have 67 newcomers!

How awesome to have this many  
financial aid professionals  
together for our conference!

Registration is now closed.

**Check out the agenda at a glance on the next 2 pages!**

### Calling All Conference Attendees!

MASFAP is looking for individuals or groups (get your office together) to showcase your skills/talent at the upcoming MASFAP Conference on Tuesday evening. Do you sing, dance, perform comedy, perform a skit, juggle, cheerlead, lip sync, play an instrument or perform magic? What is your talent, MASFAP?

If you or a group is interested in participating, please reach out to Ginny Burns, [ginny.burns@mohela.com](mailto:ginny.burns@mohela.com) with the following:

1. Names of those participating.
2. What is your talent?
3. How long

Come on! It's going to be so much fun!

# Conference Agenda At A Glance

**Monday, November 6, 2023**

9 a.m. - noon	Exhibitor Set Up (Granada)
9 a.m. - noon	MASFAP Board Meeting (Seachase)
8:30 - 9 a.m.	Newcomer Registration Open (Lobby)
9 - 10:30 a.m.	Newcomer Breakfast with Board (Marbella A)
10:30 a.m. - 12:30 p.m.	Newcomer Orientation (Marbella B)
Noon - 4 p.m.	Registration Open (Granada Foyer)
12 p.m. - 4:30 p.m.	Exhibit Area Open (Granada)
1 - 1:50 p.m.	Leadership Integrity (Marbella B)
1 - 2:30 p.m.	NASFAA Credentialing - Verification (Theater)
1 - 2:30 p.m.	NASFAA Credentialing - R2T4 (Valencia)
2 - 3:15 p.m.	Director's Roundtable (Seachase)
2:30 - 3 p.m.	Break (Granada)
3 - 4:30 p.m.	NASFAA Credentialing - Verification (Theater)
3 - 4:30 p.m.	NASFAA Credentialing - R2T4 (Valencia)
3:30 - 4:30 p.m.	Simple Safeguards: How to Stay Safe from Cybercrime and Identify Theft (Marbella B)
4:30 - 5:30 p.m.	Associate Member Mixer with Board (President's Suite)
5:30 - 7:30 p.m.	Dinner, President's Welcome, Charity Introduction, and Keynote Speaker (Granada)
7:45 p.m.	Casino and Game Night (Marbella)



**The Missouri Association of Student Financial  
 Aid Personnel (MASFAP) is a dynamic  
 association dedicated to serving and advocating  
 for practitioners, users and providers of student  
 financial aid programs.**

# Conference Agenda At A Glance, *Continued*

## **Tuesday, November 7, 2023**

7:30 – 8:30 a.m.	Breakfast (Granada)				
7:30 a.m. – Noon	Registration Open (Granada Foyer)				
7:30 a.m. – 4:30 p.m.	Exhibit Hall Open				
8:30 - 9:30 a.m.	General Session 1 – Preparing for FAFSA Simplification on Your Campus (Granada)				
9:40 - 10:40 a.m.	A Taste of Mindfulness (Valencia)	Professional Judgments (Seachase)	SAI and Tuition Promise (HK's Club Room)	Return to Repayment (Marbella A)	Hungry to Learn Part 1 (Theater)
10:40 - 11:15 a.m.	Break (Granada)				
11:15 - 12:15 p.m.	College Cost Transparency Initiative (Valencia)	Calculating Pell Grant Awards (Seachase)	Building a Hybrid Work Place (HK's Club Room)	Student Centered. Student Success (Marbella A)	Hungry to Learn Part 2 (Theater)
12:15 - 1:20 p.m.	Lunch, MASFAP Updates, State Exchange & Business Meeting (Granada)				
1:30 - 2:30 p.m.	General Session 2 – FAFSA Simplification: More Than Just SAI! (Granada)				
2:30 - 3:00 p.m.	Break (Granada A/B/C)				
3:00 - 4:00 p.m.	Connecting with Gen Z: Effective Communication Strategies for Financial Aid Professionals (Valencia)	Scholarship Provider Panel (Seachase)	Leadership Development Program: MASFAP Is Creating Agents of Change (HK's Club Room)	My Hat Rack is Full: How to Prioritize Compliance at a Small School (Marbella A)	Cost of Attendance (Theater)
4:15 - 5:00 p.m.	Birds of a Feather- Community College (Valencia)	Birds of a Feather - Tech/Trade (Seachase)	Birds of a Feather- 4 Year Private (HK's Club Room)	Birds of a Feather-4 year Public (Marbella A)	Birds of a Feather- Associate Members (Granada)
5:00 - 6:00p.m.	Current and Incoming Board Mixer (President Suite)				
6:00 - 7:30 p.m.	Dinner, Awards & Special Recognition (Granada)				
7:45 p.m.	Talent Show and closing of Silent Auction (Thirst)				

## **Wednesday, November 8, 2023**

7:30 - 8:30 a.m.	Quick Start Breakfast (Granada)
8:45 – 9:45 a.m.	NASFAA Update (Granada)
10:00 – noon	Brunch, State Update, Scholarship Drawing, Passing of Gavel (Marbella)

*See you at the Lake!*

- Daniel French joined the Financial Aid and Student Accounts team at Cottey College in September. Welcome, Daniel!

- Alex Miller, Missouri Scholarship & Loan Foundation: I am celebrating because my daughter (Ami) has now been cleared to dance again after having a very long 4-month healing process from a fractured foot. We were able to see her perform at her very first Friday Night Lights performance for her freshman year! (pictured right)



- Nicole Chase and Alexis Spurgin have joined the Ozarks Technical Community College Financial Aid Team as our newest Financial Aid Specialists!



- Todd Farr Assistant Director in Olin at WashU was recently engaged to Tanya. He proposed at top of the Whispering Pines North Loop trail in Hawn State Park. Wedding Date TBD. (pictured left)

- We have a new hire in our Financial Aid Office on the KCU – Joplin campus, Brenna Bower. She started with us in August and we are eager for her come to the conference in a few weeks!

- At Drury University, we have new additions to Financial Aid this year. A big welcome to our newest team members: Amber Hutton, Michelle Armour and Ashton Solero.

- Val Jensen, Washington University: Jon and I went to Denver, CO and Albuquerque, NM for vacation in September. (pictured below)





- Drury University celebrated its 150<sup>th</sup> anniversary with a Founder's Day Celebration on September 25<sup>th</sup>. Students, staff and faculty joined together for a group photo on Sunderland Field. Other events included President John Beuerlein ringing a bell to commemorate the first day of classes in 1873, a Convocation in the historic Stone Chapel, a special music presentation composed for the event and a reception with guest speakers featuring esteemed past presidents and other university royalty. For a complete recap of the day's festivities, please watch this phenomenal video at <https://www.youtube.com/watch?v=DJ3igUQS4jE>. Drury University...Grand be thy destiny.

- Do you know a private scholarship for Missouri students? My Scholarship Central is looking for scholarship partners! Scholarship providers maintain control of their process, but are part of an application system that attracts more than 13,000 applicants each year. It's one place for students to find private scholarships across Missouri! Scholarships should be from foundations or nonprofits, have clear eligibility criteria, a fair review process and no application or membership fee required for student to apply. Please refer the scholarship name or the scholarship partner to Kaitlyn Venta at [kventa@mocollegecareer.org](mailto:kventa@mocollegecareer.org).



- **MOCAN** has launched a new website with everything you need to know about the Free Application for Federal Student Aid (FAFSA). **Introducing MOFAFSA.org!** With the 2024-25 FAFSA opening in December this year, early preparation is key!

Whether you are a student, a parent, or a counselor, [MOFAFSA.org](https://www.mofafsa.org) provides the FAFSA timeline and key requirements. Please share this with your students and families.

## Monitor Submission Policy

Articles may be submitted by any person, company or organization for consideration by the MASFAP Monitor staff and are subject to approval prior to publishing in the newsletter. In general, submissions are made by members of the organization. The author's name should be included in the submission. The editor reserves the right to reject or edit the content of any article or information submitted.

Articles will be edited for accuracy, quality and appropriate length. Submissions may be limited to one article per Monitor, per person, company, or organization, depending on space.

Articles are intended to be informational and for the benefit of MASFAP members, not for company promotion or advertising.

If the author is unavailable or a resolution can't be reached, the editor will refer it to the committee chairperson and President for a decision about publication.

The MASFAP Monitor is brought to you by the Communications Committee. **Submissions for the next MASFAP Monitor are due January 9, 2024.**

# In Remembrance of Hal Deuser



## Harold Deuser Obituary

Harold Anthony Deuser, Jr. - "Hal" to those who knew him - passed away at age 75 on February 6, 2023. A beloved father, grandfather, brother, and uncle, he is survived by his two sons, Michael (Margo) and Nicholas (Laura), granddaughter Marie, sister Mary Voorhees (nee Deuser), seven nieces, and many grand-nieces and grand-nephews. He was preceded in death by his dear father, Harold Sr., mother, Geraldine (nee Wellmeyer), and by the dogs he adored over the years (Gladys, Suzette, Max, Beatrice, Abby, and Henry).

After spending time in the seminary as a young man, Hal chose a different professional path, but he never lost sight of his calling as "a man for others." Over the course of a career spanning decades, Hal served in financial aid and college affordability roles at Saint Louis University, Webster University,

and Commerce Bank, helping tens of thousands in and beyond St. Louis earn a college degree and a ticket to a better life. He regularly appeared on local radio and in high schools throughout the region as he preached the gospel of higher education and taught families and young people how to navigate a complex system. He also practiced what he preached. As the working-class son of a lead factory laborer and a mother who did not earn a high school diploma, Hal was himself a first-generation college student, earning a BA at UMSL and going on to earn an MBA from Saint Louis University.

Throughout his life, Hal was a devotee and patron of the arts. He started collecting art as a young man and his homes were always galleries unto themselves, filled with bold, challenging, and flamboyant works that belied his more conventional exterior. His Christmas light displays were extravagant and once got the whole family on Channel 5. He appreciated the highbrow, the lowbrow, and everything in between, and was a fixture at local galleries, art fairs, antique shops, and flea markets. Artists, dealers, and resellers throughout the area will recognize his face and might have noticed an otherwise inexplicable dip in their revenues in early February. After retirement, he worked at Componere Gallery in University City, fulfilling a lifelong dream of working in the arts.

His family is holding a remembrance ceremony on Sunday, October 29 at Laumeier Sculpture Park. If you are interested in attending or would like to share a memory of Hal, please contact [haldeusermemories@gmail.com](mailto:haldeusermemories@gmail.com).

In his honor, please consider making a donation to College Bound St. Louis, the Scholarship Foundation of St. Louis, the St. Louis Artist's Guild, or another organization that promotes access to education and the arts in the local area.

May his memory be a blessing.

Source: [Harold Deuser Obituary \(1947 - 2023\) - St. Louis, MO - St. Louis Post-Dispatch \(legacy.com\)](#)



# What Are You Looking Forward to About Fall

The changing of the leaves and all the fun fall activities (and sports) I get to do with my family!

**Kaley Williams, Kansas City University**

What I am looking forward to about fall is watching my eight year old daughter Emily play in leaf piles.

**Julie Loftin, Ozarks Technical Community College**



Cooler weather and curling up on an oversize chair with a blanket and cup of hot chocolate. :)

**Paula Carpenter, Jefferson College**

What are you looking forward to about Fall? I'm excited for the cooler weather and warm drinks.

**Cherelle Washington, MOCAN**

Cool weather and HOT coffee again!  
**Hannah Masters, Cottey College**

I am looking forward to everything FALL!! Cooler temps, hoodies, football, soup season, bonfires... EVERYTHING !! Plus the fall means I get to see my favorite people at the best conference of the year. ☺

**Alex Miller, Missouri Scholarship & Loan Foundation**

Wearing ginormous, shapeless sweaters and no more sweaty walks across campus for meetings!

**Keri Gilbert, Stephens College**



Fall is my favorite time of year. I love when it is cool enough for sweaters/sweatshirts, but not cold enough to have to wear your winter parka!

**Marla Fernandez, Truman State University**

The cooler weather.  
**Krissy Loenneke, Southeast Missouri Hospital College of Nursing & Health Sciences**



Fall is my favorite season. Cooler weather and campfires, caramel apples and hot cider, spooky mazes and fall festivals. Candy is free flowing from desktop bowls of candy corn to dressed up trick-or-treaters with their plastic pumpkins. Communities open their doors to each other and the camaraderie fills the streets. Sweet fall!

**Natalie Crawford, Drury University**

For fall I am most looking forward to the MASFAP conference and cozy sweater weather!

**Val Jensen, Washington University**

Fall means MASFAP Conference! I get to see all my financial aid peeps and it just gets me jazzed up!

**Bridgette Betz, Missouri S&T**

I'm looking forward to more Chiefs wins, open windows, walking my dog, and reading outside. And dessert season, of course!

**Sabrina Osborn, Metropolitan Community College**

# Tools for Success

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## Enhancing Tone and Clarity in Financial Aid Communications: Tools for Success

*By Candice Shea, Columbia College*

In the world of financial aid, effective communication is paramount. Whether you're addressing prospective students, current enrollees, or parents, the clarity and tone of your messages can significantly impact their perception of your institution and their understanding of the financial aid process. To streamline and improve your communication, you can turn to several free tools, these powerful tools are Grammarly, the Hemingway App, and ChatGPT.

### 1. Grammarly: The Grammar Guru

Grammarly, <https://app.grammarly.com/>, is a widely recognized and indispensable tool for professionals across various fields, including financial aid. It's a proofreading and grammar-checking platform that helps eliminate errors, enhance clarity, and ensure your writing is free of common language mistakes. Use Grammarly to review emails, documents, and web content, ensuring a professional, polished tone.

Grammarly offers:

- Spelling and Grammar Checks: Detects and corrects spelling and grammar mistakes in real time.
- Style Suggestions: Provides suggestions to improve sentence structure, word choice, and tone.
- Plagiarism Checker: Ensures your content is original and plagiarism-free.
- Browser Extension: Integrates seamlessly with web browsers, making it easy to proofread online content.

By utilizing Grammarly, your office can enhance the overall professionalism of your communications, reducing misunderstandings and boosting confidence in messaging.

### 2. Hemingway App: Streamlining Clarity

The Hemingway App, <https://hemingwayapp.com/>, named after the famous author known for his straightforward and concise writing style, is a tool designed to improve the clarity and readability of your content. In the financial aid office, where complex information can easily become convoluted, the Hemingway App is a valuable ally.

The Hemingway App features:

- Readability Analysis: Provides a readability score and highlights complex sentences.
- Suggests Simpler Alternatives: Recommends straightforward words to replace complex ones.

## Tools for Success, *Continued*

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- Passive Voice Detector: Identifies and suggests changes for passive voice, which can make writing less clear.
- Adverb and Weasel Word Detection: Encourages concise, impactful language.

Through use of the Hemingway App, you can ensure that your communications are not only grammatically correct but also easy to understand, which is especially crucial when explaining complex financial concepts to students and their families.

### 3. ChatGPT: Elevating Personalized Communications

ChatGPT, <https://chat.openai.com/>, or conversational AI powered by models like GPT-3.5, can assist you in creating personalized and efficient communication. The use of AI-powered tools is controversial, and not without risk. Addressing concerns and challenges associated with AI systems is essential for the responsible and ethical deployment of this technology. It involves ongoing research, the development of robust guidelines and regulations, and a commitment to transparency, fairness, and privacy in AI systems' design and use.

Improving the tone and clarity of financial aid communications is a vital step in building trust, transparency, and a positive perception of your institution. Tools like Grammarly, the Hemingway App, and ChatGPT can significantly enhance your efforts in achieving these goals. By combining the power of these tools with your expertise and dedication, you can make the financial aid process more accessible and understandable for students and their families, ultimately contributing to their educational success.



Attention MASFAP  
Conference-goers!!!!



Please sign up for the talent show! For this event to be a blast, we need you! Please reach out to Ginny Burns, [ginny.burns@mohela.com](mailto:ginny.burns@mohela.com) to sign up!

# FAA Spotlight

## *Spotlight: Lynda Bjorklun*

### **What's your title, and describe your role and responsibilities at your institution?**

Financial Aid Counselor. My responsibilities include meeting with current students and applicants and their families interested in Stephens College, taking phone calls and replying to emails, preparing the aid offers for all students, processing daily ED files, certifying private loans and then disbursing them when received, processing outside scholarship checks, helping our work studies with various aspects of what they do

### **How long have you worked at your institution?**

It will be two years Nov. 19, 2023.

### **What has your career path been like?**

I started in financial aid May 9, 1994, and have worked at 3 colleges: Park University, Kansas City Art Institute, and Stephens College. Responsibilities have included Documents, Front Desk/Phone, Work Study, Packaging, Verification, Loan Disbursements, Certifying Loans, etc. Wow, has financial aid changed since I started in 1994!

### **Tell us about your financial aid team at your institution.**

Our Financial Aid Office is a team of three: Director, Assistant Director, and me. In my opinion we make a great team, combining various backgrounds and financial aid experiences.

### **Do you have any mentors in your professional life?**

No one as a mentor per se. But I have been blessed with great Financial Aid Directors and Assistant Directors through the years, including Pat Hollenbeck, Cathy Colapietro, Valerie Jones, Lori Baer, and now Keri Gilbert and Jason Enright.

### **What have been your biggest accomplishments on your team?**

I think my biggest accomplishment has been making sure all of my daily responsibilities are completed and in a timely manner and contributing whenever and however someone needs assistance in our office. Personally, I think my biggest accomplishment overall has been staying in this profession for 29.5 years, especially through Covid. I'm very proud of my longevity in Financial Aid as a profession, and of being able to help all the students that have crossed my path.



## FAA Spotlight, *Continued*



### **Tell us a bit about yourself and your family.**

My husband Doug and I have been married for almost 14 years. In our blended family, we have 5 children, 5 grandchildren with another one due this October, and 10 great-grandchildren. Our family lives in various places from here in Columbia to the Hastings/Grand Island Nebraska area to Halberstadt Germany.

### **What do you like to do in your free time?**

Well, depending on the week, the first thing is sleep in on Saturday morning! I also love to spend time with my family, read, travel – both big vacations and day trips, crochet, go to orchestra concerts and operas, try new restaurants, watch sports on TV especially the Kansas City Chiefs (football) and college basketball and football (Univ. of KY, Univ. of MO).

### **What is the last good movie or Netflix series you watched?**

I don't usually watch series but did really enjoy the Netflix series "Quarterback" this fall. I thought the movie "Oppenheimer" was very good in an unsettling

kind of way. I also like movies about historical events or documentaries like "Loving", "The Battered Bastards of Baseball", and "Facing Nolan".

### **What kind of music do you listen to and what's the best concert you've been to?**

Classical, opera, rhythm and blues/folk, classic rock (60s, 70s, 80s). For me, the best concert is any opera/concert where I can see and hear my daughter. So, to date the best concert I've been to was the opera *Così fan Tutte* in Glasgow, Scotland.

### **Do you like traveling?**

I love to travel and wish I could do that a lot more! But that seems to require money, so I'll keep squeezing my travels around work. My travel "bucket list" is definitely getting longer instead of shorter though! My husband and I also enjoy day trips, just getting in the car and going in a direction we've not been to before even if it's only for 2-3 hours.

### **Tell us a fun fact or something few people know about you:**

I'm not usually a person who swears a lot. But when I do it is really effective, can shock people, and definitely has surprised some co-workers! And when I am really, really tired, I can be crazy funny. One a more serious note, I've gone through a lot of traumatic life experiences so I can really identify with our students when they are going through their own difficult times – even if they don't realize it.

# MASFAP's High School Counselor Workshops

*Submitted by: Early Awareness Co-chairs Cherelle Washington and Taylor Grimm*

MASFAP High School Counselor Workshops are in full swing! At the end of this week, we would have held 9 workshops with 5 to go through October 31. We hit a record of over 500 registrations for the 14 events. During the workshops, we are covering the following topics: What's New with the 24-25 FAFSA, What Happens After Filing the FAFSA, Discussing Student Scenarios, and wrapping up with Recommendations for Fall and Spring.

## Remaining Workshops:

Columbia: Columbia College	10/17
Hannibal: Hannibal-LaGrange University	10/24
Kirksville: Truman State University	10/25
West Plains: Missouri State University-West Plains	10/27
Kansas City: Metropolitan Community College-Penn Valley	10/31



# MASFAP's High School Counselor Workshops, *Continued*



# MASFAP Board Updates



## **Charissa Davis and Julie Loftin—Newcomer/Welcome Committee**

The Newcomer Committee has been busy! We have been meeting to plan Newcomer activities for our Fall conference. On Monday, November 6th, we will be hosting new and exciting activities to become more familiar with the history of MASFAP, the MASFAP board, conference vendors and the exciting world that is financial aid. Tuesday afternoon we will have lunch with the board to give the Newcomers a glimpse into association meetings. It is going to be a fun and exciting time to be a newcomer in MASFAP and we look forward to seeing you in November!



## **Hannah Masters — Technology**

The technology committee has been hard at work on a series of projects including conference prep, membership renew, and Wisdom Wednesday. Special shoutout to Stephen Garman from O.T.C., he has been invaluable this term!!

## **Alexandria Miller —Site**

Looking forward to seeing so many smiling faces in a few weeks. We are packing the house and could not be more excited for this conference! The Site Committee has been working closely with the VP and Lodge to work out final details. We are very hopeful the fireplace will be working so we can gather round one of our favorite spots. See you all soon at the Lake!!



## **Krissy Loenneke — Membership**

The Membership committee needs your help with the registration table at the conference in a few short weeks.

Two volunteers are needed to work registration during the following times:

### **MONDAY 11-6-2023**

Noon to 1 pm

1 pm to 2 pm

2 pm to 3 pm

3 pm to 4 pm

### **TUESDAY 11-7-2023**

7:30 am to 8:30 am

8:30 am to 9:30 am

9:30 am to 10:30 am

10:30 am to 11:15 am

11:15 am to Noon

If you are interested in helping at the registration desk, please email me at [kloenneke@sehcollege.edu](mailto:kloenneke@sehcollege.edu). I will also need to know what time you would like to work and a phone number that you can be reached at during the conference.

## **P.D.'s Wisdom Wednesdays**

We have two remaining Wisdom Wednesdays left, you can register [www.masfap.org/events](http://www.masfap.org/events).

## **Return to Repayment**

Wednesday, October 18, 2023. 2-3 P.M. (Zoom)

## **Scholarship Providers Network**

Wednesday, November 1, 2023. 2-3 P.M. (Zoom)

If you missed the first two Wisdom Wednesdays, visit [www.masfap.org/recordings](http://www.masfap.org/recordings) to listen to the recordings.



# MASFAP's Leadership Development Program

*Submitted by: Leadership Development Chair Amy Hager*

MASFAP's 2023 Leadership Development Program recently visited Washington, D.C. to participate in the advocacy process on behalf of Missouri schools and students. The group met with Legislative Aids from members of the Missouri delegation and discussed four topics: Increase the Federal Pell Grant Funding, Elimination of Direct Loan Origination Fees, Restore Subsidized Loan Eligibility to Graduate Students, and Retain Campus-Based Aid Funding. A copy of the Advocacy Brief is available as a quick resource for other MASFAP members who have opportunities to advocate. In addition to visits on Capitol Hill, the group had the opportunity to visit with NASFAA staff and learn more about NASFAA's legislative priorities and activities.

Members of the 2023 LDP are: Susan Fisher, Columbia College, Ethan Miller, Southeast Missouri State University, Cynthia Travis, University of Missouri – Columbia, Beth Walker, Saline County Career Center, Kaley Williams, Kansas City University, and Justin Womack, Central Missouri State University. Other MASFAP members who served as mentors were Tony Lubbers, Kimberly Meeker, Matthew Kearney and Amy Hager.



# 2023 Executive Board / Committee Chairs



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